

From: [Collins, Jeff](#)
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PUBLIC INFORMATION OFFICE**

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Hours extended at District, County Clerk's offices

FOR IMMEDIATE RELEASE, JANUARY 14, 2016:

NEW BRAUNFELS — A series of changes since the beginning of the year mean the Comal County District and County Clerk's offices will be open to the public without interruption from 8 a.m. to 5 p.m.

The offices had closed at 4:30 p.m. to allow clerks to do end-of-day bookkeeping and other duties, with County Courts-at-Law offices, which are part of the County Clerk's Office despite being housed separately, also closed from noon to 1 p.m. for lunch because of staffing shortages in courthouse security. Improved software systems and an increase in security personnel have allowed the expansion in office hours, said County Clerk Bobbie Koepp.

The Courts-at-Law Office, in the Landa Building at 199 Main Plaza, remained open for lunch beginning Monday, Jan. 11. It and the County Clerk's Office, on the first floor of the Courthouse Annex at 150 N. Seguin Ave., will be open until 5 p.m. beginning Tuesday, Jan. 20.

"We're especially glad for our courts-at-law clerks to provide services during lunch again," Koepp said. "Often that's the only time Comal County residents have available to take care of their business with the county, and this will allow us to provide better, more convenient service for them."

The District Clerk's Office, on the third floor of the Courthouse Annex, extended its hours to 5 p.m. beginning Jan. 4, the culmination of finding ways to reorganize and increase the efficiency of the office, said District Clerk Heather Kellar.

"Customer service is a priority, and we are continually looking for new ways to better serve the public," she said. "Families with children in school, out-of-town attorneys and Pro Se filers alike will benefit from the extra time of extended hours."

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