2015-340
FLEET MAINTENANCE SOFTWARE
Questions and Answers

June 16, 2015

1. Do we have existing Fleet Maintenance Software?

   A : We currently have Express Maintenance. We would like to import (migrate) the vehicle history, the service history, the service schedules, service tasks, service requirements and repair parts, if possible.

2. How far back does the County want the information we migrate to go to?

   A. We would prefer all of it since the implementation of the electronic fleet software system in 2004.

3. Do Cityworks and New World Systems have an API?

   A. An API for Cityworks is available. It is unknown if an API exists for New World Systems.

4. What is the total fleet size?

   A. The County has approximately 400 Units in the Fleet, with expected growth.

5. How many employees?

   A. There will be approximately 15 users accessing the software.

6. (A) Is there a need for an integrated fuel system? (B) Does the County want to replace the current system?

   A. Refer to Section 2.7.

   B. The County currently uses Fuel Master to dispense and monitor fuel use.

7. Does the County want the fuel system software to integrate with the Fleet Management Software?

   A. Refer to Section 2.7 of the RFP document.

8. How many categories do you need [for the readiness report]?

   A. 6 was the number mentioned in the Pre-proposal meeting on June 16, 2015. The County currently tracks down time in one of eight categories: Decision, Outside Repair, Damage/Accident, Scheduled Services, Waiting Shop, Waiting Parts, Purchase Request Pending, In Shop Unscheduled Maintenance,

9. Regarding invoices, do you want the Fleet Management Software to create the invoice or just compile the data and send to New World Systems (NWS) and NWS would create the invoice?

A. We would prefer that the Fleet Maintenance Software create the invoice for the completed work

10. What is the interface to New World Systems (NWS) about if you're not going to use it for invoices?

A. Refer to Section 2.4.12 of the RFP documents

11. Do you want barcode scanning?

A. Refer to 2.4.1. of the RFP documents.

12. What is the current process when needing a repair? What do you want the process to be?

A. The current system uses manual forms to initiate. Electronic initiation by customers would be preferable.

13. Does the County want to automate work orders by either mobile, internet or intranet?

A. The County would consider automation of the work order function.

14. How many shops does the County have?

A. We have 2 at the same location, a light truck shop for up to an F550, including the pursuit vehicles for the Sheriff's Office. And the Heavy Equipment repair shop for the road equipment, agriculture equipment and dump trucks.

15. Does the County have a timeline or budget for the purchase of a Fuel Management Software?

A. Not at this time.

16. What SQL version are you running?

A. SQL 2012 R2