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**COMAL COUNTY, TEXAS  
PUBLIC INFORMATION OFFICE**

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**Residents urged to sign up for new Emergency Notification System  
emergency alerts**

**FOR IMMEDIATE RELEASE, NOVEMBER 9, 2015:**

*NEW BRAUNFELS* — Comal County is transitioning to a new emergency alert system, and all county residents are encouraged to sign up to receive text, email and/or voice alerts based on their home address.

Comal County is part of the 911 system overseen by Bexar Metro 911, which is transitioning from a system called Geocast to one called Everbridge. Although phone numbers from the old system have been transferred over to the new one, anyone seeking to update information, add an address or phone number, or check to make sure the correct number is in the system must re-register.

“Emergency Notification System is our primary tool for letting people know when there’s an emergency in their area,” Sheriff Kelley, emergency management coordinator for the county. “The Sheriff’s Office can push alerts to people based on where their home is located, but we need them to sign up to connect their cell phone number and email address to their physical address.”

The change affects thousands of Comal County phone numbers currently in the Geocast system. Although those numbers will still receive alerts, their owners should create a new account and re-enter their information to ensure it’s correct.

“We used the Emergency Notification System on Oct. 30 to alert residents in Bulverde and Spring Branch that they needed to shelter in place or seek higher ground, and along River Road that they needed to evacuate, because of

flash flooding,” Kelley said. “In the new system, you can enter addresses for your home, your work and your children’s school, and connect them all with your email address and cell phone so you can get the alerts that might make a difference in keeping you and your family safe.”

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