



COMAL COUNTY

PUBLIC INFORMATION

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Historic Courthouse, other county offices closed to in-person traffic

FOR IMMEDIATE RELEASE, MARCH 19, 2020:

NEW BRAUNFELS — The Historic Courthouse and other Comal County offices are closing to foot traffic in an effort to protect the public and county employees from potential exposure to the novel coronavirus.

The county closed the Historic Courthouse on Thursday. Likewise, the County Clerk's Office has closed to public traffic, and the Tax Office will not open its doors Friday morning. These closures also apply to Tax Office and Clerk's Office satellite locations in Bulverde and Sattler.

In all cases, the offices remain open and are available by phone and email to handle public inquiries and provide direction to possible online resources. The county's main switchboard number is 830-221-1100; it also remains open.

The closures come as the Office of Public Health continues to coordinate the county's response to the coronavirus and the disease it causes, COVID-19.

“We are encouraging our residents to take the guidelines issued by the U.S. Centers for Disease Control and Prevention very seriously and to follow the orders issued by Texas Gov. Greg Abbott on Thursday,” said Public Health Director Cheryl Fraser.

As of 5 p.m. Wednesday, Comal County had received reports from state and local laboratories of 25 tests conducted, including one positive result. The number of conducted tests is expected to increase as local labs increase their testing capacity.

Details of the county's recent closures are as follows:

- The Historic Courthouse is closed to the public. The main county switchboard at 830-221-1100 remains operational for residents with questions on where to go for county business.
- The Comal County Tax Office will close to in-person traffic beginning Friday at its main location in New Braunfels and at branch locations in Sattler and Bulverde. The office's phone lines will remain open, 830-221-1353, and motor vehicle dealers can call the office for an appointment to

pick up necessary documents. Info on payments and other transactions can be found at www.comalcountytaxoffice.net.

- The Comal County Clerk's Office has closed its offices to public traffic. Residents seeking marriage licenses can call 830-221-1230 to make an appointment.
- The District Clerk's Office has also restricted public access to its office and suspended passport processing. The county's COVID-19 page has more information and instructions for attorneys needing to file in both county and district courts.

For the most up-to-date information about COVID-19 and county office closures and restrictions, visit www.comalcountytx.com/covid19.

Residents with questions or concerns about the novel coronavirus can call a dedicated hotline, 830-221-1120, between 8 a.m. and 5 p.m. Monday through Friday.

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