



COMAL COUNTY

PUBLIC INFORMATION

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Tax Office suspends in-person services

FOR IMMEDIATE RELEASE, MARCH 19, 2020:

NEW BRAUNFELS — In an effort to reduce the exposure of COVID-19 to its staff and to the public, the Comal County Tax Office will be closing its lobbies to the public for in-person transactions as of the close of business on Thursday, March 19th until further notice. Services and support will continue to be provided by mail, email, and phone during its regular business hours of 8:00-4:30 while the lobbies are closed.

The Texas Department of Motor Vehicles has stated that all registration renewals, handicapped placards, and title transfers are being given at least 60 extended days beyond the deadline.

Guidance to the public regarding the process for completing common motor vehicle transactions while offices are closed to public access is available at www.TxDMV.gov/covid-19 or by calling the Tax Office at 830-221-1353.

Property tax payments are due per the date on the statement, and may be made online at www.ComalCountyTaxOffice.net. Payments for both property taxes and motor vehicle transactions may also be mailed to 205 N. Seguin Avenue, New Braunfels, 78130, or dropped off at any of the Express Drive-Thru Drop-Off boxes located in the parking lots of the offices in New Braunfels, Sattler, Bulverde, and in the parking lot of the Garden Ridge Municipal Building.

Visit the Tax Office's website and Face Book for updates and more information. The Tax Office apologizes for this inconvenience and appreciates the understanding of its customers.

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